

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> February 6, 2020	<b>Name of Inspector:</b> Julie Fournier
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> 1572446 Ontario Inc. / 123 Sunny Meadow Boulevard, Brampton, ON L6R 2H8 (the "Licensee")	
<b>Retirement Home:</b> Blackburn Seniors Retirement Home / 2412 Cleroux Crescent, Ottawa, ON K1W 1A3 (the "home")	
<b>License Number:</b> N0475	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan.</b> <b>The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (4)</b> The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,</p> <p style="padding-left: 40px;">(a) the care services that are part of a package of care services that the resident is entitled to receive under the resident's agreement with the licensee, whether or not the resident receives the services.</p> <p><b>47. (4)</b> Subject to subsections (5) and (6), a plan of care for a resident is complete if the plan,</p> <p style="padding-left: 40px;">(b) sets out,</p> <p style="padding-left: 80px;">(ii) the names and contact information of the resident's substitute decision-makers, if any.</p>
<p><b>Inspection Finding</b></p> <p>The Plan of Care did not meet the requirements.</p>
<p><b>Outcome</b></p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>

**2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan.**

Specifically, the Licensee failed to comply with the following subsection(s):

- 62. (4)** The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,
- (a) the care services that are part of a package of care services that the resident is entitled to receive under the resident’s agreement with the licensee, whether or not the resident receives the service.

**Inspection Finding**

The plan of care did not include services rendered by the home and by external providers.

**Outcome**

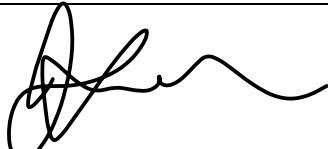
The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector		Date
		March 9, 2020